

## **Fiona Atkinson, Independent Support Broker, Curriculum Vitae**



### **Who am I:**

I am a mother of a young son. I was originally born in Bedfordshire and have lived in west London for the past seven years. I like running, going to the gym and salsa dancing. I also enjoy meeting up with family and friends, as well as meeting new people.

### **What I do:**

As an Independent Support Broker, I have successfully completed the NBN Support Brokerage training and work to their code of practice as well as receive supervision by them. I will work with and for you to help plan and organise the things you would like to do. My goal will be to ensure you stay in control and make your support plan a reality.

I have worked in Ealing for three years behind the scenes in social care, and know in depth how the system works. As a direct result of this experience, I have worked with a range of people and client groups, such as children and families with additional needs. I therefore have an open mind and a flexible approach to the way I work.

As an Independent Support Broker I have worked with clients who receive cash budgets to successfully write support plans, assist in speaking up for rights and needs to relevant agencies, recruit personal care assistants and organise social activities such as attendance at day centres and trips.

### **How can I help you:**

- Identify and access community resources
- Assist with funding negotiation
- Direct liaison and negotiation with service providers
- Monitor and evaluate provider services in conjunction with Government frameworks
- Modify existing provider services or develop new ones
- Mediate and resolve problems

### **I have the following:**

I am legal to work in the UK ✓ Valid full UK driving licence ✓ Enhanced Criminal Records Bureau (CRB) certificate (Dec 2010) ✓ Professional Indemnity Insurance ✓

### **Qualifications and Training:**

- MA, Media, Culture and Technology (2001)
- Prince 2 (Project Management; 2009)
- Conflict and mediation training (2010)

For a chat about my skills and abilities, and your needs, please call on 07904 034 121 or email me at [m\\_penny06@hotmail.com](mailto:m_penny06@hotmail.com). References are available upon request.